

# DISPLACED WORKERS GUIDEBOOK

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*Compiled and Distributed by:*

CONGRESSMAN JOHN D. DINGELL

*Member of Congress*

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The information included in this guidebook was compiled by the Office of Congressman John D. Dingell. The purpose of this guidebook is to highlight and explain opportunities for federal, state and local assistance for workers who have been displaced. This guide is not intended to be a comprehensive look at all assistance opportunities, rather it is meant to highlight those programs of interest to Michigan and the 12<sup>th</sup> Congressional District. Detailed information can be found by contacting the appropriate federal or state agencies as the information is subject to change. Additional requirements and guidance may be published at the discretion of the relevant agencies.

# DISPLACED WORKERS

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# *Unemployment Insurance, Benefits, and Services*

## **Unemployment Insurance**

<b>Administrator</b>	Michigan's Unemployment Insurance Agency (UIA)
<b>Description</b>	Unemployment insurance (UI) provides temporary unemployment benefits to eligible workers who become unemployed through no fault of their own and who are either looking for new jobs, in approved training, or awaiting recall to employment. In addition, the Emergency Unemployment Compensation (EUC) program provides up to 34 weeks of federally-funded extended unemployment benefits in all states. The EUC program expires January 1, 2014. Therefore, the last week payable for the EUC will be the week ending December 28, 2013, regardless of any remaining weeks left on any EUC claim.
<b>Phone</b>	1-866-500-0017
<b>Website</b>	<a href="http://www.michigan.gov/uia/">http://www.michigan.gov/uia/</a>

## **Michigan Unemployment Insurance Agency Online Tutorials**

<b>Administrator</b>	Michigan Unemployment Insurance Agency (UIA)
<b>Description</b>	The Michigan UIA has released webcasts for unemployed workers and employers. These webcasts are intended to inform dislocated workers about Agency programs and service, and may also serve as guides and tutorials.
<b>Website</b>	<a href="http://www.michigan.gov/uia/0,1607,7-118-53900---,00.html">http://www.michigan.gov/uia/0,1607,7-118-53900---,00.html</a>

## **Local Unemployment Problem Resolution Offices**

<b>Administrator</b>	Michigan's Unemployment Insurance Agency (UIA)
<b>Description</b>	The UIA's Problem Resolution Offices (PROs) resolve customer problems and provide access to automated resources. For more information, see Web site below. PROs are open 8:00 a.m. to 4:00 p.m. Eastern Standard Time weekdays, except state holidays.
<b>Locations</b>	Detroit: 3024 W. Grand Blvd. Suite L-385 Mt. Clemens (temporary): 21885 Dunham Rd., Suite 7, (DHS Macomb County)
<b>Phone</b>	1-866-500-0017
<b>Website</b>	<a href="http://www.michigan.gov/uia/0,1607,7-118-1525_6006-78925--,00.html">http://www.michigan.gov/uia/0,1607,7-118-1525_6006-78925--,00.html</a>

## **Employment Training Services – Adult**

<b>Administrator</b>	Michigan Department of Labor & Economic Growth, Michigan Works!
<b>Description</b>	DELEG's Adult Employment Training Service's purpose is to train unemployed adults in high-demand industries. Funding will ensure that supportive services and needs-related payments are available to support the employment and training needs of unemployed workers in Michigan.
<b>Phone</b>	1-517-335-5858
<b>Website</b>	<a href="http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2793--,00.html">http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2793--,00.html</a>

### Employment Training Services – Dislocated Workers

<b>Administrator</b>	Michigan Department of Labor & Economic Growth, Michigan Works!
<b>Description</b>	The Dislocated Worker Program provides workforce investment activities that increase the employment, retention, earnings, and occupational skill level of participants. Eligible dislocated workers include individuals who have been terminated, laid off, received a notice for termination or layoff, or employed at a facility that will close within 180 days, among others.
<b>Phone</b>	1-800-285-WORK (9675)
<b>Website</b>	<a href="http://www.michigan.gov/mdcd/0,1607,7-122-1679_1823_2815---,00.html">http://www.michigan.gov/mdcd/0,1607,7-122-1679_1823_2815---,00.html</a>

### Employment Training Services – Youth

<b>Administrator</b>	Michigan Department of Labor & Economic Growth, Michigan Works!
<b>Description</b>	Services available under the youth program include tutoring, study skills training, alternative secondary school offerings, summer employment opportunities, paid and unpaid work experience, occupational skill training, leadership development opportunities, supportive services, adult mentoring, follow-up services, and comprehensive guidance and counseling. Eligible youths include individuals who are 14 to 21 years old, are a low-income, and are: <ul style="list-style-type: none"> <li>• Deficient in basic literacy skills</li> <li>• School dropout</li> <li>• Homeless, runaway, or foster child</li> <li>• Pregnant or parenting</li> <li>• Offender</li> </ul>
<b>Phone</b>	1-800-285-WORK
<b>Website</b>	<a href="http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2785---,00.html">http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2785---,00.html</a>

### COBRA Continuation Coverage

<b>Administrator</b>	U.S. Department of Labor
<b>Purpose</b>	Workers and families who lose their health benefits have the right to continue those benefits provided by their group health plan. To be eligible, you must have recently lost your job, had a reduction in hours worked, or be transitioning between jobs. Most qualified individuals are required to pay the entire premium for coverage.
<b>Eligible Activities</b>	This provision is intended to provide targeted assistance to individuals and families who have been involuntarily terminated to enable them to afford premium payments for health insurance coverage under COBRA.
<b>Phone</b>	1-866-444-3272
<b>Website</b>	<a href="http://www.dol.gov/dol/topic/health-plans/cobra.htm">http://www.dol.gov/dol/topic/health-plans/cobra.htm</a>

### Children's Health Insurance Program

<b>Administrator</b>	U.S. Department of Labor
<b>Purpose</b>	The Children's Health Insurance Program (CHIP) provides free or low-cost health coverage for more than 7 million children up to age 19. CHIP covers U.S. citizens and eligible immigrants. In general, children in families with incomes up to \$44,100 per year (for a family of four) are likely to be eligible for coverage. In many states, families can have higher incomes and their children can still qualify.
<b>Eligible Activities</b>	Each state designs its own CHIP program, including eligibility, benefits, premiums and cost-sharing, and application and renewal procedures. States can decide on the benefits provided under CHIP, but all states cover routine check-ups, immunizations, hospital care, dental care, and lab and x-ray services. Children get free preventive care, but low premiums and other cost-sharing may be required for other services.
<b>Phone</b>	1-877-Kids-Now (1-877-543-7669)
<b>Website</b>	<a href="http://www.insurekidsnow.gov/">http://www.insurekidsnow.gov/</a>

## *Funding Assistance*

### **Benefits.gov**

<b>Administrator</b>	Benefits.gov
<b>Description</b>	Benefits.gov is a partnership of Federal agencies which helps citizens determine their eligibility for government benefits and assistance. By answering a series of questions about yourself, Benefits.gov will provide you with a list of state and federal government benefit programs you may be eligible to apply for and receive.
<b>Phone</b>	1-800-FED-INFO (1-800-333-4636)
<b>Website</b>	<a href="http://www.benefits.gov/">http://www.benefits.gov/</a>

### **Food Assistance Program (FAP)**

<b>Administrator</b>	Michigan Department of Human Services
<b>Description</b>	FAP (formerly the Supplemental Nutrition Assistance Program) is a food assistance program that helps low-income individuals and families purchase food. Eligibility depends on the financial situation of all household members.
<b>Phone</b>	1-855-ASK-MICH (1-855-275-6424)
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5527---,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5527---,00.html</a>

### **YouthBuild**

<b>Administrator</b>	Employment & Training Administration, U.S. Department of Labor
<b>Description</b>	In YouthBuild programs, low-income young people ages 16 to 24 work full-time for six to 24 months toward their GEDs or high school diplomas while learning job skills by building affordable housing in their communities. Emphasis is placed on leadership development, community service, and the creation of a positive mini-community of adults and youth committed to each other's success. Students may earn AmeriCorps education awards through their homebuilding and other community service. At exit, students are placed in college, jobs, or both.
<b>Phone/E-mail</b>	1-617-623-9900 or <a href="mailto:info@youthbuild.org">info@youthbuild.org</a>
<b>Website</b>	<a href="http://www.youthbuild.org">http://www.youthbuild.org</a>

### **Work Opportunity Tax Credit (WOTC)**

<b>Administrator</b>	Michigan Unemployment Insurance Agency
<b>Description</b>	The Work Opportunity Tax Credit (WOTC) is available to private-for-profit employers who hire from specific targeted groups of people that have in the past experienced difficulty in securing employment. The employer's new hires must begin work before January 1, 2014. Work Opportunity allows maximum credits for the first year of employment of \$9,600 for the disabled veteran target group, \$4,000 for a long-term TANF (Temporary Assistance for Needy Families) recipient, and \$2,400 for all other target groups. Work Opportunity also allows an additional credit of \$5,000 for a long-term TANF recipient employed for a second year.
<b>Phone/E-mail</b>	1-800-482-2959 or <a href="mailto:WOTCUnit@michigan.gov">WOTCUnit@michigan.gov</a>
<b>Website</b>	<a href="http://www.michigan.gov/uia/0,1607,7-118--78849--,00.html">http://www.michigan.gov/uia/0,1607,7-118--78849--,00.html</a>

## *Local and Regional Training Programs*

### **Ann Arbor SPARK “Shifting Gears” Program**

<b>Administrator</b>	Ann Arbor SPARK
<b>Description</b>	The purpose of the “Shifting Gears” program is to enable professionals to network and adapt to working with small innovative growing businesses. Small businesses offer many job opportunities for people who are ready to roll up their sleeves and put in the hard work required to successfully grow a business to the next level.
<b>Address</b>	201 S. Division, Suite 430, Ann Arbor, MI 48104
<b>Eligible Applicants</b>	Experienced corporate professionals seeking a career shift to tackle the challenges of dynamic small business environments; highly skilled managers with 5+ years experience in managing and leading teams to achieve high performance; and in general professionals from all disciplines and functions.
<b>Cost</b>	Participants pay just 10 percent (\$500) of the \$5,000 enrollment fee for Michigan Shifting Gears. The balance is underwritten by the Michigan Economic Development Corporation to foster talent enhancement.
<b>Phone</b>	1-888-SPARK-01 (1-888-778-7501)
<b>Website</b>	<a href="http://www.annarborusa.org/career-services/shifting-gears">http://www.annarborusa.org/career-services/shifting-gears</a>

### **Detroit Job Corps Center**

<b>Administrator</b>	Detroit Job Corps
<b>Description</b>	Job Corps is a no-cost education and career technical training program administered by the U.S. Department of Labor designed to help young people ages 16 through 24 receive career technical and academic training. Job Corps pays each student a living allowance twice a month while in the program. However, just like a real job, taxes are deducted from this allowance. Job Corps also offers housing to up to 120 male students and 120 female students in several dormitories. Each dormitory has bathroom and shower facilities, laundry facilities, TV rooms, lounges, and vending machines.
<b>Eligibility</b>	To enroll, please contact an admissions counselor at 1-800-733-5627.
<b>Address</b>	11801 Woodrow Wilson Street, Detroit, MI 48206
<b>Phone</b>	1-313-852-0300 or 1-800-733-JOBS (1-800-733-5627)
<b>Website</b>	<a href="http://detroit.jobcorps.gov/Home.aspx">http://detroit.jobcorps.gov/Home.aspx</a>

### **Focus: HOPE**

<b>Administrator</b>	Focus: HOPE
<b>Description</b>	Focus: HOPE offers education and training in the fields of machining, advanced manufacturing engineering, information technologies and weatherization. They also offer the Fast Track program geared at improving math and reading skills before entering an advanced job skills training program.
<b>Address</b>	1355 Oakman Boulevard, Detroit, MI 48238
<b>Phone</b>	1-313-494-5500
<b>Website</b>	<a href="http://www.focushope.edu/">http://www.focushope.edu/</a>

### Ford and the University of Detroit-Mercy Advanced Electric Vehicles Graduate Courses

<b>Administrator</b>	The University of Detroit-Mercy (UDM)
<b>Description</b>	The certificate program trains automotive engineers in the unique skills needed to build the next generation of advanced electric vehicles. The program is aimed at specific learning outcomes defined in direct collaboration with leaders in advanced electric vehicle (AEV) development. Students successful in these courses will learn to apply their engineering talents to the development of the next generation of AEVs. Engineers in this program will select five of the seven newly created graduate courses that were designed by “competency teams,” whose explicit purpose is to create curriculum that is directly responsive to industry needs, but also deploys the most current technology, strategies, methods and tools emerging from universities, corporations and national laboratories. The certificate program is offered in two locations: University of Detroit Mercy McNichols Campus and Ford Rotunda Campus in Dearborn, MI.
<b>Address</b>	4001 W. McNichols Road, Detroit, MI 48221-3038
<b>Phone/E-mail</b>	David S. Cameron or Val Glisson at 1-313-993-1128 or <a href="mailto:aev@udmercy.edu">aev@udmercy.edu</a>
<b>Web site</b>	<a href="http://eng-sci.udmercy.edu/programs/eng/aev/index.htm">http://eng-sci.udmercy.edu/programs/eng/aev/index.htm</a>

### Great Lakes Trade Adjustment Assistance Center (GLTAAC)

<b>Administrator</b>	GLTAAC at the University of Michigan
<b>Description</b>	The center helps small manufacturing and service businesses that have been negatively impacted by imports improve their competitiveness and long-term viability. The GLTAAC has successfully assisted over 300 companies in the region.
<b>Address</b>	University of Michigan – Ann Arbor 506 E. Liberty Street, 3 <sup>rd</sup> Floor, Ann Arbor, MI 48104
<b>Eligible Applicants</b>	Eligible firms must be certified as “trade impacted” by the U.S. Department of Commerce. The firm must have wholly owned subsidiary status in Michigan and have been a business at least two years.
<b>Phone/E-mail</b>	1-877-877-5439; <a href="mailto:gltaac@umich.edu">gltaac@umich.edu</a>
<b>Web site</b>	<a href="http://www.gltaac.org">http://www.gltaac.org</a>

### Unemployed Workers Over 40

<b>Administrator</b>	Operation ABLE of Michigan in Detroit
<b>Description</b>	Full-time, 8-10 week computer and job search courses. Includes training on word processing, business communications, the Microsoft suite of software (Office, Excel, Access, and PowerPoint), employability skills, and customer service.
<b>Eligible Applicants</b>	Job seekers over 40 years old are eligible for the course.
<b>Phone</b>	1-313-832-0922 or 1-800-922-HIRE (1-800-922-4473)
<b>Web site</b>	<a href="http://operationable.org/">http://operationable.org/</a>

## *Local College and University Programs*

### **The Michigan Technical Education Center**

<b>Administrator</b>	The Michigan Technical Education Center at the Henry Ford Community College and the Southeast Michigan Community Alliance
<b>Description</b>	The center provides employment, education, and counseling services, such as job search skills training, search assistance, financial aid information and referrals to retraining programs.
<b>Address</b>	3601 Schaefer Road, Building A Dearborn, MI 48126
<b>Eligible Applicants</b>	All displaced workers may contact the Michigan Technical Education Center for further information.
<b>Phone/E-mail</b>	1-313-317-6600; <a href="mailto:mtec@hfcc.edu">mtec@hfcc.edu</a>

### **Oakland University Displaced Worker Program**

<b>Administrator</b>	Oakland University and Michigan Works!
<b>Description</b>	Oakland University has partnered with Michigan Works! by offering educational and career services for displaced workers in Michigan. Services offered include career counseling, academic advising, financial assistance, and academic programs specifically tailored for those with work experience.
<b>Address</b>	Oakland University, 2200 N. Squirrel Road, Rochester, Michigan 48309-4401
<b>Phone</b>	1-248-370-2100
<b>Eligible Applicants</b>	All interested applicants must register with Michigan Works before registering at Oakland University to be eligible for the scholarship program.
<b>Website</b>	<a href="http://www.michiganworks.org">http://www.michiganworks.org</a> , <a href="http://www.oakland.edu/michiganworks">http://www.oakland.edu/michiganworks</a>

### **Film Classes at FIT Film Industry Training**

<b>Administrator</b>	FIT Film Industry Training and S3 Entertainment Group, L.L.C.
<b>Description</b>	The combined partnership offers courses and internships in film classes to help course participants enter into Michigan's growing film industry. Courses include Intro to Film Art Development, Film Wardrobe and Costuming, and Intro to Physical Special FX.
<b>Address</b>	1100 Woodward Heights, Ferndale, MI 48220
<b>Website</b>	<a href="http://www.filmindustrytraining.com/">http://www.filmindustrytraining.com/</a>

### **The Career Education Consumer Report**

<b>Administrator</b>	Michigan Economic Development Corporation (MEDC)
<b>Description</b>	MEDC's Career Education Consumer report provides job-seekers assistance in making career decisions, helps search for training and educational opportunities, gives information about different jobs' pay, and offers links to other helpful websites.
<b>Website</b>	<a href="http://www.mycareereducation.org">www.mycareereducation.org</a>

**Wayne-Metropolitan Community Action Agency**

<b>Administrator</b>	Wayne-Metropolitan Community Action Agency
<b>Description</b>	Wayne-Metro's Employment & Training Program works to improve people's job readiness and skill level. Employment counselors help identify barriers that can hinder or delay employment and then develop Individualized Service Plans based on client goals. Training programs include a Work Experience Program designed for up to 8 weeks of on-the-job paid work experience and computer training classes.
<b>Address</b>	2121 Biddle, Suite 102, Wyandotte, MI 48192
<b>Phone</b>	1-734-284-6999
<b>Website</b>	<a href="http://www.waynemetro.org/EmploymentAssistance.html">http://www.waynemetro.org/EmploymentAssistance.html</a>

## *Workforce Assistance Centers in Southeast Michigan*

### Pure Michigan Talent Connect

<b>Administrator</b>	Michigan Economic Development Corporation
<b>Description</b>	Pure Michigan Talent Connect is a website where workers can search for jobs and employers can post open positions.
<b>Website</b>	<a href="http://www.mitalent.org/">http://www.mitalent.org/</a>

### Southeast Michigan Community Alliance (SEMCA)

<b>Administrator</b>	Michigan Works!, SEMCA
<b>Address</b>	25363 Eureka Rd, Taylor, MI 48180
<b>Description</b>	SEMCA is one of 25 Michigan Works! agencies designed by the state to simplify public and business access to educational training, self-help, and economic development opportunities.
<b>Phone</b>	1-734-229-3500
<b>Website</b>	<a href="http://www.semca.org/">http://www.semca.org/</a>

### Local Workforce Assistance Centers:

<b>Administrator</b>	Arab Community Center for Economic and Social Services (A.C.C.E.S.S.)
<b>Description</b>	The center provides employment services and job training.
<b>Address</b>	6451 Schaefer Rd. 2nd Floor, Dearborn, MI 48126
<b>Phone</b>	1- 313-945-8380
<b>Website</b>	<a href="http://www.accesscommunity.org/site/PageServer?pagename=Employment_and_Training3">http://www.accesscommunity.org/site/PageServer?pagename=Employment_and_Training3</a>

<b>Administrator</b>	Michigan Works! Washtenaw County
<b>Address</b>	304 Harriet St. Ypsilanti, MI 48197
<b>Phone</b>	1- 734-714-9814
<b>Website</b>	<a href="http://www.ewashtenaw.org/government/departments/community-and-economic-development/workforce-development/etcs/Workforce_Development/washtenaw-county-michigan-works-1">http://www.ewashtenaw.org/government/departments/community-and-economic-development/workforce-development/etcs/Workforce_Development/washtenaw-county-michigan-works-1</a>

<b>Administrator</b>	Michigan Works! Dearborn Service Center
<b>Address</b>	6451 Schaefer, 2 <sup>nd</sup> Floor, Dearborn, MI, 48126
<b>Phone</b>	1-313-945-8380
<b>Hours</b>	Monday, Wednesday-Friday 8a.m.- 5p.m. Tuesday 8a.m.- 6p.m.

<b>Administrator</b>	Michigan Works! Southgate Service Center
<b>Address</b>	15100 Northline Rd., Suite 179, Southgate, MI, 48195
<b>Phone</b>	1-734-362-3466

<b>Administrator</b>	Michigan Works! Wayne Service Center
<b>Address</b>	35731 West Michigan Ave Wayne, MI 48184
<b>Phone</b>	1-734-858-4284

<b>Administrator</b>	M-TEC at Henry Ford Community College
<b>Description</b>	The center provides Internet access, job search assistance, information, and referral services to education and training programs, in addition to career counseling.
<b>Address</b>	3601 Schaefer Rd., Dearborn, MI, 48126
<b>Phone</b>	1-313-317-6600
<b>Website</b>	<a href="http://www.hfcc.edu/mtec/">http://www.hfcc.edu/mtec/</a>

<b>Administrator</b>	University of Michigan – The Center for the Education of Women
<b>Description</b>	Provides job search counseling and assistance with resumes and cover letters.
<b>Address</b>	330 E. Liberty, Ann Arbor, MI, 48104
<b>Phone</b>	1-734-764-6005
<b>Website</b>	<a href="http://www.cew.umich.edu/">http://www.cew.umich.edu/</a>

<b>Administrator</b>	Women’s Center of Southeast Michigan
<b>Description</b>	The center provides job workshops, assistance with resumes and cover letters, and coaching for interviews.
<b>Address</b>	510 S. Maple Rd., Ann Arbor, MI 48103
<b>Phone</b>	1-734-973-6779; <a href="mailto:info@womenscentersemi.org">info@womenscentersemi.org</a>
<b>Website</b>	<a href="http://womenscentersemi.org/">http://womenscentersemi.org/</a>

# *Health Coverage, Clinics, Prescription Drug Discounts*

## Michigan Medicaid Programs

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	Michigan has many health care programs available to children, families, and adults who meet certain eligibility requirements. The goal of these health care programs is to ensure that essential health care services are made available to those who otherwise would not have the financial resources to purchase them.
<b>Eligible Activities</b>	All of the health care programs in Michigan have income limits and some programs also have an asset limit, which vary based on program.
<b>Phone</b>	1-517-373-3740
<b>Website</b>	<a href="http://www.michigan.gov/mdch/0,1607,7-132-2943_4860-35199--,00.html">http://www.michigan.gov/mdch/0,1607,7-132-2943_4860-35199--,00.html</a>

## Michigan Medicare Savings Program

<b>Administrator</b>	Michigan Department of Community Health (MDCH)
<b>Description</b>	MDCH helps individuals find programs that they may be eligible for that can save over \$1,100 in Medicare expenses each year for people who qualify.
<b>Eligibility</b>	You may qualify for help to pay your Medicare expenses if you are elderly or disabled with low income and limited assets. To get these savings, you must be eligible for or receiving Medicare Part A. If you are not sure if you are receiving Medicare Part A, look on the front of your Medicare insurance card or call Social Security toll-free at 1-800-772-1213 to ask. To qualify, you must have a monthly income below 135 percent of the Federal Poverty Level (FPL) and assets valued at less than \$6,680 for a single person or \$10,200 for a married couple.
<b>Phone</b>	1-800-772-1213
<b>Website</b>	<a href="http://www.michigan.gov/documents/Medicare_10355_7.pdf">http://www.michigan.gov/documents/Medicare_10355_7.pdf</a>

## Adult Benefits Waiver / Adult Medical Program (ABW/AMP)

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	The Adult Benefits Waiver provides basic health insurance coverage to residents of the State of Michigan with countable incomes at or below 35% of the federal poverty level.
<b>Phone</b>	Wayne: 1-313-833-3450; Washtenaw: 1-866-291-8691
<b>Website</b>	<a href="http://www.michigan.gov/mdch/0,1607,7-132-2943-66333--,00.html">http://www.michigan.gov/mdch/0,1607,7-132-2943-66333--,00.html</a>

## MI Child

<b>Administrator</b>	MiChild
<b>Description</b>	MiChild is a health insurance program available to uninsured children of Michigan's working families. Services are provided by HMOs and other health care plans. MiChild covers regular checkups, shots, emergency care, dental care, pharmacy, hospital care, prenatal care and delivery, vision and hearing, and mental health and substance abuse services, among others. If your child qualifies, you pay a monthly premium of \$10 a month. There are no co-pays and no deductibles.
<b>Eligibility</b>	To qualify, children must be U.S. citizens, live in Michigan, be under the age of 19, have no health insurance, and meet the income requirements.
<b>Phone</b>	For an application, call 1-888-988-6300
<b>Website</b>	<a href="http://www.michigan.gov/michild">www.michigan.gov/michild</a>

## Veterans Hospitals

<b>Administrator</b>	John D. Dingell VA Medical Center
<b>Description</b>	Located in Detroit, medical services are provided to veterans living in Wayne, Oakland, Macomb, and St. Clair counties.
<b>Address</b>	4646 John R Street, Detroit, MI 48201
<b>Phone</b>	1-313-576-1000
<b>Website</b>	<a href="http://www.detroit.va.gov/index.asp">http://www.detroit.va.gov/index.asp</a>

<b>Administrator</b>	VA Ann Arbor Healthcare System
<b>Description</b>	The VA Ann Arbor Healthcare System serves veterans in Michigan and northwest Ohio at its main medical center or one of three community-based outpatient clinics. The facility also serves as a referral center for specialty care.
<b>Address</b>	2215 Fuller Rd., Ann Arbor, MI 48105
<b>Phone</b>	1-734-769-7100
<b>Website</b>	<a href="http://www.annarbor.va.gov/index.asp">http://www.annarbor.va.gov/index.asp</a>

## Free Clinics of Michigan

<b>Administrator</b>	Free Clinics of Michigan
<b>Description</b>	Free Clinics of Michigan is a network of volunteer-staffed free clinics that provide health care services to the uninsured or medically underserved in Michigan.
<b>Address</b>	Various locations across Michigan
<b>Phone</b>	1-269-491-0493
<b>Email/Website</b>	<a href="http://www.fcomi.org/find-a-clinic.html">http://www.fcomi.org/find-a-clinic.html</a>

<b>Administrator</b>	U.S. Department of Health and Human Services – Health Care Locator
<b>Description</b>	The Department of Health and Human Services offers an online locator tool to help identify federally-funded health centers near you. You pay what you can afford and are provided with everything from checkups and treatments to dental care and prescription drugs for your family
<b>Website</b>	<a href="http://findahealthcenter.hrsa.gov/Search_HCC.aspx">http://findahealthcenter.hrsa.gov/Search_HCC.aspx</a>

## Free Clinics in Wayne County

<b>Administrator</b>	Arab Community Center for Economic and Social Services Health Clinic
<b>Description</b>	Medical services are offered to the uninsured and underinsured based on a sliding scale fee schedule, making it affordable for the entire public regardless of income. Services include primary care such as physicals, follow-ups, immunizations, pap smears, breast exams and family counseling, obstetrics and gynecology, general surgery and oncology, complete laboratory services, mammography and ultrasound. Pharmacy located on premises.
<b>Address</b>	6450 Maple St., Dearborn, MI 48126
<b>Phone</b>	1-313-216-2200
<b>Website</b>	<a href="http://www.accesscommunity.org/site/PageServer?pagename=Medical_Division">http://www.accesscommunity.org/site/PageServer?pagename=Medical_Division</a>

<b>Administrator</b>	Cabrini Clinic
<b>Description</b>	Services available include medical, prescription, vision, mental health and social.
<b>Eligibility</b>	Must be an uninsured adult, ages 19-64
<b>Address</b>	1234 Porter Street, Detroit, MI 48226
<b>Phone</b>	1-313-961-7863; <a href="mailto:contactus@cabriniclinic.org">contactus@cabriniclinic.org</a>
<b>Website</b>	<a href="http://www.cabriniclinic.org/">http://www.cabriniclinic.org/</a>

<b>Administrator</b>	Hope Medical Clinic – Wayne Satellite Clinic
<b>Description</b>	Services available include medical, dental, and prescription.
<b>Address</b>	33608 Palmer Road Westland, MI 48185
<b>Phone</b>	1-734-710-6688
<b>Website</b>	<a href="http://www.thehopeclinic.org/medicalclinic/wayne.htm">http://www.thehopeclinic.org/medicalclinic/wayne.htm</a>

<b>Administrator</b>	Health Unit on Davison Avenue (HUDA) Community Clinic
<b>Description</b>	Provides free outpatient medical services for the uninsured. Medical services include outpatient health assessments, blood pressure screening, cholesterol monitoring, diabetes screening, general eye exams, and prostate cancer screening. HUDA Clinic also offers lab services including glucose testing, occult blood testing, urine dipstick, hemoglobin, beta-HCG, and microscopic services. Open Tuesdays and Thursdays from 8a.m.- 4p.m. and Saturdays from 8a.m. - 5p.m.
<b>Address</b>	13240 Woodrow Wilson St., Detroit, MI 48238
<b>Phone</b>	1-313-865-8446; <a href="mailto:info@hudaclinic.org">info@hudaclinic.org</a>
<b>Website</b>	<a href="http://hudaclinic.org">http://hudaclinic.org</a>

<b>Administrator</b>	Michigan Association of Physicians of Indian Origin (MAPI) Free Clinic
<b>Description</b>	Services available include medical and prescription. Serves adults 18 years of age or older without health insurance. By appointment only. Open Saturday from 9a.m.-12p.m. or 12p.m.-3p.m.
<b>Address</b>	12701 Telegraph Rd., Suite 202, Taylor, MI 48180
<b>Phone</b>	1-734-374-3152

<b>Administrator</b>	Oakwood Medical Staff Clinic
<b>Description</b>	The clinic was established to provide primary care health services to adult patients that have been displaced or laid off from Ford Motor Company and are without health insurance. The clinic offers primary care services including a history and physical exams by a physician. Ancillary testing including radiology exams, blood work or more extensive medical care may not be services that are covered. Located in the Charlotte A. Woody Cancer Center.
<b>Location/Hours</b>	18101 Oakwood Blvd, PO Box 2500, Dearborn, MI 48124; Mon.-Thurs.1-4 P.M.
<b>Phone</b>	1-313-593-7817
<b>Pharmacy</b>	For a small annual fee, patient can have access to low-cost prescriptions by registering in the pharmacy located across the Atrium from the clinic. Phone: 1-313-593-7273
<b>What to Bring</b>	Driver’s License or picture ID, Proof of previous employment at Ford Motor Company (severance papers, Ford ID, UAW card), and a list of medications.

<b>Administrator</b>	St. John Community Health Center – Primary Care for the Uninsured
<b>Description</b>	Primary care services usually include the regular services you would receive from your family doctor, such as preventive care, health education, and treatment of long term (chronic) disease like high blood pressure or diabetes.
<b>Address</b>	Use link below to find center nearest you.
<b>Phone</b>	1- 866-501-DOCS (3627)
<b>Website</b>	<a href="http://www.stjohnprovidence.org/Services/OutpatientService.aspx?OutpatientService_id=110">http://www.stjohnprovidence.org/Services/OutpatientService.aspx?OutpatientService_id=110</a>

<b>Administrator</b>	St. Vincent DePaul Health Center
<b>Description</b>	Services provided for adults include treatment of common medical conditions such as: high blood pressure, diabetes, asthma, arthritis, physicals, and respiratory problems. Physicians are available on most Monday and Thursday afternoons by appointment only. General Visiting Hours are from 11:00a.m. – 8p.m.
<b>Address</b>	16001 W. 9 Mile Road Southfield, MI 48075
<b>Phone</b>	1-248-849-3000
<b>Website</b>	<a href="http://www.stjohnprovidence.org/InnerPage.aspx?PageID=1826">http://www.stjohnprovidence.org/InnerPage.aspx?PageID=1826</a>

<b>Administrator</b>	Wyandotte Clinic for the Working Uninsured
<b>Description</b>	The Wyandotte Clinic for the Working Uninsured provides primary medical care to adult uninsured workers. Services include primary care doctor visits; podiatric services; disease management of high blood pressure, diabetes, asthma; nutrition counseling with registered dietitian; referral service as appropriate; women’s annual exams, including pap and mammography; and prescription assistance. Patients are seen by appointment on Wednesdays and Thursdays from 4:30 pm - 6:30pm and Saturdays from 9a.m.-11:30a.m. No walk-ins are permitted.
<b>Address</b>	3333 Biddle Avenue, Suite A, Wyandotte, MI 48192
<b>Phone</b>	1-734-365-3560
<b>Website</b>	<a href="http://www.wyandotteclinic.com/">http://www.wyandotteclinic.com/</a>

<b>Administrator</b>	Western Wayne Family Health Centers
<b>Description</b>	Western Wayne provides primary care services to the uninsured and underinsured based on your ability to pay. Fees are determined on a sliding scale basis. Western Wayne will also help patients apply for support programs that may help to offset the cost of care. Services are available to patients of all ages and include: primary and preventative care, physical examinations, health and wellness education, chronic disease management, obstetrics /gynecology, breast and cervical cancer screenings, well child checks, immunizations, employment physicals, laboratory work, and referral into specialty care. The Clinic is open Monday – Thursday from 9a.m. – 6p.m. and Friday 9a.m. – 5p.m.
<b>Address</b>	2500 Hamlin Road, Inkster, MI 48141
<b>Phone</b>	1-313-561-5100
<b>Website</b>	<a href="http://www.wwfhcinkster.org/">http://www.wwfhcinkster.org/</a>

#### Free Clinics in Washtenaw County

<b>Administrator</b>	Corner Health Center
<b>Description</b>	The Corner provides medical services for men and women between the ages of 12-21, and their children. Services include: wellness care including physicals, immunizations, and TB tests; sick care including diagnosis and treatment of common health problems such as a sore throat or asthma; pediatric care; reproductive care; and mental health services. Fees are determined on a sliding fee schedule based on income for those without insurance.
<b>Address</b>	47 N. Huron St., Ypsilanti, MI 48197
<b>Phone</b>	1-734-484-3100
<b>Website</b>	<a href="http://www.cornerhealth.org">http://www.cornerhealth.org</a>

<b>Administrator</b>	Chelsea Grace Clinic
<b>Description</b>	Provides free health care to the uninsured and underinsured of Western Washtenaw County. Services include medical and prescription.
<b>Address</b>	603 S. Main St., Chelsea, MI 48118
<b>Phone</b>	1-888-331-1174
<b>Website</b>	<a href="http://www.chelseagraceclinic.blogspot.com/">http://www.chelseagraceclinic.blogspot.com/</a>

<b>Administrator</b>	Hope Medical Clinic, Inc.
<b>Description</b>	Provides free primary care for patients without insurance or the ability to pay for health care. Services include medical, dental, prescription, vision, hearing, mental health and social services.
<b>Address</b>	518 Harriet St. Ypsilanti, MI 48198
<b>Phone</b>	1-734-481-0111
<b>Website</b>	<a href="http://www.thehopeclinic.org">http://www.thehopeclinic.org</a>

### **HIV/AIDS Diagnosis and Treatment**

<b>Administrator</b>	Oakwood Healthcare Center – Westland: Infectious Disease Clinic
<b>Description</b>	The Infectious Disease Clinic provides treatment and care for people with HIV/AIDS. The clinic has doctors, nurses and other health care professionals who specialize in HIV care, and treat all with compassion, respect and dignity in a relaxed and personal environment. This program is supported by Title I funds from the Ryan White Care Act, so treatment is available to all, regardless of income or insurance. People using the clinic must provide proof of income and complete a Medicaid application to qualify for the Ryan White coverage. If the Medicaid application is denied, care can still be given if the other qualifications are met. Patients using this clinic must be uninsured or under-insured. Case management and other support services are available on site, as well as X-Ray and a pharmacy. Open Tuesdays and Thursdays by appointment only.
<b>Address</b>	2001 S. Merriman Rd, Suite 100, Westland, MI 48186
<b>Phone</b>	1-734-727-1130 for general center; 1-734-727-1115 for Infectious Disease Clinic
<b>Website</b>	<a href="http://www.oakwood.org/TB-Infectious-Disease-Clinic">http://www.oakwood.org/TB-Infectious-Disease-Clinic</a>

### **Information on Free or Low Cost Prescription Medication**

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	Listing of various prescription drug discount programs and free clinics
<b>Website</b>	<a href="http://www.michigan.gov/mdch/0,1607,7-132-2943_52115-203872--,00.html">http://www.michigan.gov/mdch/0,1607,7-132-2943_52115-203872--,00.html</a>

### Michigan Donated Dental Services

<b>Administrator</b>	Michigan Donated Dental Services Program (DDS)
<b>Description</b>	The DDS program provides routine services in private dental offices located throughout the state to those who qualify. The program does not provide emergency services.
<b>Eligibility</b>	Applicants must have a permanent and severe disability, chronic illness or be elderly, be unable to pay for dental treatment and show no other means of obtaining needed dental care, and need extensive treatment ( <i>i.e.</i> , more than routine care). <i>At this time, the DDS program is accepting applications only from residents of Wayne County, excluding the City of Detroit.</i>
<b>Address</b>	3657 Okemos Road, Suite 200, Okemos, MI 48864
<b>Phone</b>	1-800-850-5913
<b>Website</b>	<a href="http://www.nfdh.org/donated-dental-services-dds/state-dds-programs/michigan">http://www.nfdh.org/donated-dental-services-dds/state-dds-programs/michigan</a>

### Michigan Drug Prices

<b>Administrator</b>	Michigan Department of Community Health (MDCH)
<b>Description</b>	MDCH created a website to help consumers search more than 150 commonly prescribed prescription drugs in Michigan for the lowest possible price. Users can search this web site by zip code, city, or pharmacy for the lowest cost of drugs as far as 100 miles away. Since some of the prices listed on this website could be outdated, consumers are urged to call their pharmacy to check the latest price.
<b>Website</b>	<a href="http://www.michigandrugprices.com">http://www.michigandrugprices.com</a>

### Michigan's Prescription Drug Discount Card

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	The MiRx (My Prescription) Card is a prescription drug discount program for Michigan residents who do not have any prescription drug coverage. The Card is free and there is no cost to enroll in the program. Card holders can use their MiRx card at their local participating pharmacy and receive the MiRx discounted price. The discount is good on any medicine the pharmacist stocks and your doctor prescribes. Over-the-counter drugs are not covered even if they are prescribed.
<b>Eligibility</b>	Applicants must be a resident of Michigan, have no other prescription drug coverage, and have an income level at or below the state's median income level.
<b>Phone</b>	1-866-755-6479
<b>Website</b>	<a href="http://www.mihealth.org/mirx/index.html#">http://www.mihealth.org/mirx/index.html#</a>

### OakAssist Financial Advisors

<b>Administrator</b>	Oakwood Staff of Financial Advisors
<b>Description</b>	If you do not have insurance or your insurance does not cover all of your medical costs, there may be other options to assist you. You can call and speak with a Financial Advisor at Oakwood to discuss the options that better fit your needs.
<b>Phone</b>	1-313-593-7136
<b>Website</b>	<a href="http://www.oakwood.org/oakassist">http://www.oakwood.org/oakassist</a>

### TB (Tuberculosis) Screening, Diagnosis, and Treatment

<b>Administrator</b>	Westland: Oakwood TB and Infectious Disease Clinic
<b>Description</b>	The TB Clinic, operated in partnership with the Wayne County Health Department, offers treatment and management of both active pulmonary and extra pulmonary TB and latent TB infection. The clinic has special ventilation and isolation facilities for everyone's safety. For people without health insurance coverage, the clinic and the county can provide free diagnosis, care and medications for the effective treatment and care of TB. People with insurance coverage can also be seen at the clinic.
<b>Address</b>	2001 S. Merriman Rd, Suite 300, Westland, MI 48186
<b>Phone</b>	1-734-727-1130
<b>Website</b>	<a href="http://www.oakwood.org/TB-Infectious-Disease-Clinic">http://www.oakwood.org/TB-Infectious-Disease-Clinic</a>

### Teen Health Centers

<b>Administrator</b>	Oakwood Healthcare System and Oakwood Healthcare Foundation	
<b>Description</b>	Primary medical care for young people ages 10-21 is offered at Oakwood's teen health centers in Inkster, Westland, and Taylor. Services are low-cost and no one is turned away for inability to pay. For specific details on individual treatments or payment plans, please contact your local teen center, either on-line or by calling.	
<b>Website</b>	<a href="http://www.oakwood.org/teen-services">http://www.oakwood.org/teen-services</a>	
<b>Oakwood Inkster Teen Center</b>	Address	3250 Middlebelt Rd, Inkster, MI 48141
	Phone	1-734-729-3650
	Website	<a href="http://www.oakwood.org/locations/location.aspx?sid=1&amp;sitecode=94">http://www.oakwood.org/locations/location.aspx?sid=1&amp;sitecode=94</a>
<b>Oakwood Taylor Teen Center</b>	Address	19275 Northline Rd., Southgate, MI 48195
	Phone	1-734-287-2731
	Website	<a href="http://www.oakwood.org/Taylor-Teen-Health-Center">http://www.oakwood.org/Taylor-Teen-Health-Center</a>
<b>Oakwood Westland Teen Health Center</b>	Address	33475 Palmer, Westland, MI 48186
	Phone	1-734-728-2423
	Website	<a href="http://www.oakwood.org/adams">http://www.oakwood.org/adams</a>

## *General Assistance and Human Services*

### General Assistance / Human Services Portals

<b>Administrator</b>	Michigan Assistance and Referral Service (MARS)
<b>Description</b>	MARS provides information about programs offered by the State of Michigan that helps families in need of assistance for medical, nutritional, food, day care, temporary cash, etc., and then screens families to determine eligibility.
<b>Website</b>	<a href="http://www.mfia.state.mi.us/mars/">http://www.mfia.state.mi.us/mars/</a>

<b>Administrator</b>	Michigan Helping Hand
<b>Description</b>	This site, run by the State of Michigan, helps Michigan citizens facing economic hardship find the services they need. Links and information are available in the following areas: jobs and training, unemployment benefits, health care, family support and housing, among other things.
<b>Website</b>	<a href="http://www.michigan.gov/helpinghand/">http://www.michigan.gov/helpinghand/</a>

<b>Administrator</b>	SHARE Network Michigan
<b>Description</b>	SHARE Network brings together workforce development partners, faith-based organizations, community organizations, and businesses and government agencies in one searchable web site. Use the SHARE Network to: link to service provider information including address, hours of operation, a list of services they offer as well as a point of contact; search by county, location, service and/or by service provider; and create an online referral.
<b>Website</b>	<a href="http://www.sharenetworkusa.org/sharenetworkmi.org">http://www.sharenetworkusa.org/sharenetworkmi.org</a>

<b>Administrator</b>	The Information Center
<b>Description</b>	The Information Center is an information and referral service that includes information on resources for food pantries, medical and dental resources, holiday assistance, mentor programs, mortgage foreclosure assistance, grandparents raising grandchildren, troubled youth, utility assistance, clothing and furniture vouchers, senior services, Medicaid Waiver, caregiver support groups, among other things.
<b>Address</b>	20500 Eureka Suite 110, Taylor, MI 48180
<b>Phone</b>	1-734-282-7171
<b>Website</b>	<a href="http://www.theinfocenter.info">http://www.theinfocenter.info</a>

<b>Administrator</b>	United Way of Southeast Michigan
<b>Phone</b>	1-313-226-9200 for main line; dial 2-1-1 for general assistance with finding health or human services
<b>Website</b>	<a href="http://www.uwsem.org/">http://www.uwsem.org/</a>

### General Assistance

<b>Administrator</b>	U.S. Department of Labor – Protecting Unemployed Benefits
<b>Description</b>	The Department of Labor provides assistance to the unemployed by explaining rights employees and their families may have under Federal law that can help protect benefits when employment changes. Those rights include how to enroll under a new health plan (HIPAA), continue in your old health plan (COBRA), and how to protect your retirement assets (ERISA)
<b>Phone</b>	1-866-444-EBSA (3272)
<b>Website</b>	<a href="http://www.dol.gov/ebsa/publications/protecting_benefits.html">http://www.dol.gov/ebsa/publications/protecting_benefits.html</a>

<b>Administrator</b>	U.S. Department of Labor – Questions and Answer for Dislocated Workers
<b>Description</b>	The Department of Labor offers answers to frequently asked questions about retirement and health benefits
<b>Phone</b>	1-866-444-EBSA (3272)
<b>Website</b>	<a href="http://www.dol.gov/ebsa/publications/dislocated_workers_brochure.html">http://www.dol.gov/ebsa/publications/dislocated_workers_brochure.html</a>

<b>Administrator</b>	State of Michigan – Michigan Helping Hand
<b>Description</b>	Michael Helping Hand Helps you find information on jobs and training, unemployment benefits, health care, family support, and housing programs.
<b>Website</b>	<a href="http://www.michigan.gov/helpinghand">http://www.michigan.gov/helpinghand</a>

<b>Administrator</b>	Ann Arbor Corps, Salvation Army
<b>Description</b>	The Salvation Army of Washtenaw County Ann Arbor Corps offers essential services including: food pantry, camp programs, utility assistance, and eviction prevention.
<b>Address</b>	100 Arbana Drive, Ann Arbor, MI 48103
<b>Phone</b>	1-734-668-8353
<b>Website</b>	<a href="http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/12F93FFB7FCFA7058625744100776C6C?openDocument">http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/12F93FFB7FCFA7058625744100776C6C?openDocument</a>

<b>Administrator</b>	AFL-CIO
<b>Description</b>	“When the Paycheck Stops” is a pamphlet published by the AFL-CIO which has information on dealing with issues that may arise when you are unemployed. Sections include dealing with creditors, putting food on the table, and managing utility payments.
<b>Website</b>	<a href="http://www.aflcio.org/content/download/550/4778/.../1/.../PaycheckBro.pdf">www.aflcio.org/content/download/550/4778/.../1/.../PaycheckBro.pdf</a>

<b>Administrator</b>	Hope Center Care & Share Closet
<b>Description</b>	The Care & Share Closet provides basic necessities not available with Food Stamps such as toilet paper, soap, deodorant, shampoo, cleaning supplies, and a limited number of household goods. Because contents of the Closet depend on donations, availability of items varies. Individuals and families may request supplies from the Closet once every two months and receive up to six items at a time.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/basic.htm">http://www.thehopeclinic.org/services/basic.htm</a>

<b>Administrator</b>	Hope Center Wash With Care
<b>Description</b>	Low-income families can wash their clothes by appointment in a free laundry facility housed at Hope Center. Availability of laundry soap is dependent on donations. There are six washers and eight dryers with a playroom for pre-school children adjacent to the laundry room.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/basic.htm">http://www.thehopeclinic.org/services/basic.htm</a>

<b>Administrator</b>	Oakwood Healthcare Systems: Oakwood Healthcare Keep Kids Safe
<b>Description</b>	Oakwood Healthcare System's Keep Kids Safe team offers free child safety seat checks by individual appointment. To date, over 95 percent of car seats checked through the Keep Kids Safe Car Seat Safety Check Program were improperly installed.
<b>Address</b>	15500 Lundy Parkway, Dearborn, MI 48126
<b>Phone</b>	1-313-586-5488 or general hotline 1-800-543-WELL
<b>Website</b>	<a href="http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101384&amp;sid=1">http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101384&amp;sid=1</a>

<b>Administrator</b>	Salvation Army of Romulus
<b>Description</b>	Services include food, clothing, furniture, as well as referrals and temporary shelter. Qualified individuals receive services for free, call ahead for appointments. Serves Washtenaw and Wayne Counties. Open Mon. through Sat. 9 a.m. - 7 p.m.
<b>Address</b>	5875 Middlebelt, Romulus, MI 48174
<b>Phone</b>	1-734-467-5849
<b>Website</b>	<a href="http://romulus.satruck.org/">http://romulus.satruck.org/</a>

<b>Administrator</b>	Washtenaw County Community College Adult Transitions
<b>Description</b>	Offers free counseling, skill building and job education services. Short-term courses in reading, writing, math, and critical thinking are available, as well as workshops on GED and ASSET test preparation. Located in the Counseling and Career Planning Center on the second floor of the Student Center Building.
<b>Address</b>	4800 East Huron River Dr., Ann Arbor, MI 48105
<b>Phone</b>	1-734-677-5006
<b>Website</b>	<a href="http://www4.wccnet.edu/resources/learningassistance/adulttransitions/">http://www4.wccnet.edu/resources/learningassistance/adulttransitions/</a>

<b>Administrator</b>	Wayne Metro Community Action Agency
<b>Description</b>	Provides a range of comprehensive services to low-income persons, including food kitchen referrals, emergency utilities, housing, rental assistance, low cost home buying assistance, homeless prevention program, low cost prescriptions, shelter, and nutrition, among other services. Areas served include Melvindale, Allen Park, Lincoln Park, River Rouge, Ecorse, Wyandotte and Southgate.
<b>Address</b>	2121 Biddle Ave., Suite 102, Wyandotte, MI 48192
<b>Phone</b>	1-734-284-6999
<b>Website</b>	<a href="http://www.waynemetro.org">http://www.waynemetro.org</a>

<b>Administrator</b>	Working America, AFL-CIO, and the Working America Education Fund
<b>Description</b>	Unemployment LifeLine is a one-stop guide that links workers to the resources in their area: from unemployment offices to veterans' services to child care. Hardworking families are struggling to get by, and too often, they don't know where to turn for help. That's where the Unemployment Lifeline comes in: providing people the opportunity to talk to others and share support and lessons learned. On their home page is a local resources search where you can find unemployment compensation information, nutritional aid, utility assistance, child care, and emergency and medical assistance in your area.
<b>Website</b>	<a href="http://www.unemploymentlifeline.com">http://www.unemploymentlifeline.com</a>

<b>Administrator</b>	Ypsilanti Corps, Salvation Army
<b>Description</b>	The Salvation Army of Washtenaw County Ypsilanti Corps offers essential services including: food pantry, soup kitchen, utility assistance, eviction prevention, and community activities.
<b>Address</b>	9 South Park Street, Ypsilanti, MI 48198
<b>Phone</b>	1-734-482-4700
<b>Website</b>	<a href="http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/FF85A00A5283220F862574410077DAB6?openDocument">http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/FF85A00A5283220F862574410077DAB6?openDocument</a>

### Child Care Assistance

<b>Administrator</b>	Child Care Aware
<b>Description</b>	Child Care Aware helps you find high-quality and affordable child care resources near you. They also help build consumer awareness on child care issues.
<b>Phone</b>	1-800-424-2246
<b>Website</b>	<a href="http://www.childcareaware.org">http://www.childcareaware.org</a>

<b>Administrator</b>	Salvation Army of Farmington Hills
<b>Description</b>	The Salvation Army's after school programs, offered through the Farmington Hills Corps Community Center, typically run Monday through Thursday from 3PM to 6PM and include tutoring, crafts, and recreation. The programs are provided free of charge. Additional youth programs include outdoor learning experiences, summer day camps, music instruction, sports leagues and much more.
<b>Address</b>	27500 Shiawassee, Farmington Hills, Michigan 48336
<b>Phone</b>	1-248-477-1153
<b>Website</b>	<a href="http://www.usc.salvationarmy.org/farmingtonhills">http://www.usc.salvationarmy.org/farmingtonhills</a>

### Financial Assistance

<b>Administrator</b>	Department of the Treasury, Internal Revenue Service – Job loss and tax issues
<b>Description</b>	The IRS answers questions about how losing your job can impact your taxes.
<b>Phone</b>	1-800-829-1040
<b>Website</b>	<a href="http://www.irs.gov/pub/irs-pdf/p4128.pdf">http://www.irs.gov/pub/irs-pdf/p4128.pdf</a>

<b>Administrator</b>	Federal Trade Commission – Choosing a Credit Counselor
<b>Description</b>	The FTC provides information on what to look for when choosing a credit counselor.
<b>Website</b>	<a href="http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre26.shtm">http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre26.shtm</a>

<b>Administrator</b>	Federal Trade Commission – Financial Security Checklist
<b>Description</b>	The Federal Trade Commission (FTC) offers a “to-do” list that provides the necessary steps to protect your financial security after you lose your job.
<b>Website</b>	<a href="http://www.ftc.gov/bcp/edu/microsites/moneymatters/jobs-loss.shtml">http://www.ftc.gov/bcp/edu/microsites/moneymatters/jobs-loss.shtml</a>

<b>Administrator</b>	Federal Trade Commission – How to Deal with Creditors
<b>Description</b>	The Federal Trade Commission (FTC) publishes free brochures spelling out your rights when it comes to dealing with debt collectors or creditors.
<b>Website</b>	<a href="http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre19.shtm">http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre19.shtm</a>

<b>Administrator</b>	Internal Revenue Service – Free Tax Assistance Programs
<b>Description</b>	The IRS Volunteer Income Tax Assistance (VITA) Program offers free tax help to certain people, including low-income families and the elderly, who can not prepare their own taxes.
<b>Phone</b>	1-800-906-9887
<b>Website</b>	<a href="http://www.irs.gov/Individuals/Free-Tax-Return-Preparation-for-You-by-Volunteers">http://www.irs.gov/Individuals/Free-Tax-Return-Preparation-for-You-by-Volunteers</a>

<b>Administrator</b>	Internal Revenue Service – Income Tax Information
<b>Description</b>	The IRS, partnered with community groups, provides an “Outreach Corner” used to post materials with clear and easy information on items in the tax code that are most beneficial to individual citizens, especially those with lower incomes. The site provides help for students, help with tax credits and employee retirement plans, and many other resources.
<b>Website</b>	<a href="http://www.irs.gov/individuals">http://www.irs.gov/individuals</a>

<b>Administrator</b>	Hope Center
<b>Description</b>	Hope has access to limited funds to help prevent evictions, utility shut-offs and other essential emergency needs. Hope Clinic is a last resort for financial assistance and those seeking help should apply to other agencies first. Before applying to Hope for financial assistance, you must first apply to other area agencies.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/assistance.htm">http://www.thehopeclinic.org/services/assistance.htm</a>

<b>Administrator</b>	Wayne County Free Financial Assistance - Accounting Aid Society
<b>Description</b>	The Accounting Aid Society provides tax assistance and preparation to low and moderate income families and seniors. Accounting Aid Society operates at more than 25 sites in the metro Detroit region. Services include: year-round tax assistance, counseling and related services, tax season tax sites January through April, homebound tax program for seniors and low-income families, tax clinics on tax rights and responsibilities including on the Child Tax Credit and Earned Income Tax Credit, and assistance with tax disputes, among others.
<b>Address</b>	7700 Second Ave., Suite 314, Detroit, MI 48202-2411
<b>Phone</b>	1-866-673-0873 or 1-313-556-1920
<b>Website</b>	<a href="http://www.accountingaidsociety.org">http://www.accountingaidsociety.org</a>

### Food and Nutrition Assistance

<b>Administrator</b>	State of Michigan Food Assistance Program (FAP)
<b>Description</b>	FAP supplements the food purchasing power of low-income individuals and families. The U.S. Department of Agriculture funds 100 percent of this program. The state and federal governments share administrative costs. The Department of Human Services (DHS) determines eligibility for FAP. Generally, eligibility for FAP depends on the financial situation of all members of the household group. All persons who live together and purchase and prepare food together are considered to be members of the same FAP group.
<b>Phone</b>	1-855-275-6424
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832--,00.html</a>

<b>Administrator</b>	Fish and Loaves Community Food Pantry
<b>Description</b>	Residents of Allen Park, Brownstown, Dearborn Heights, Romulus, Southgate, Woodhaven and Taylor are eligible to for free food assistance from Fish and Loaves. Visits are by appointment only, and you must bring proof of your residency and your household income for the last twelve months.
<b>Address</b>	25670 Northline Rd., Taylor, MI 48180
<b>Phone</b>	1-734-442-0031
<b>Website</b>	<a href="http://www.downriverfishandloaves.org">www.downriverfishandloaves.org</a>

<b>Administrator</b>	Focus: HOPE		
<b>Description</b>	Food is distributed through four food centers to those who meet the income guidelines. Eligibility is limited to mothers with children (infants to age 6) and senior citizens over age 60.		
<b>Food Centers</b>	<b>Location</b>	<b>Address</b>	<b>Phone Number</b>
	Eastside Food Center	9151 Chalmers Detroit, MI 48213	313.494.4600
	Southwest Food Center	6353 West Vernor Detroit, MI 48209	313.494.4600
	Westside Food Center	1300 Oakman Blvd Detroit, MI 48238	313.494.4600
	Inkster Food Center	759 Inkster Road Inkster MI 48141	313.494.4600
<b>Phone</b>	1-313-494-5500		
<b>Website</b>	For eligibility and more information: <a href="http://www.focushope.edu">www.focushope.edu</a>		

<b>Administrator</b>	Food Gatherers (Ann Arbor)
<b>Description</b>	Food Gatherers provides enough food to more than 150 community programs serving families and children in need of food. The agencies receiving food include St. Andrews Breakfast Program, Salvation Army, SOS Community Services and Hope Clinic. Food Gatherers also operates the Community Kitchen, which is located in the Robert J. Delonis Center, home of the Shelter Association of Washtenaw County. Volunteers transform rescued and bulk food into useful food resources, and prepare and serve daily meals to hundreds of people in need.
<b>Phone</b>	1-734-761-2796
<b>Website</b>	<a href="http://www.foodgatherers.org/">http://www.foodgatherers.org/</a>

<b>Administrator</b>	Forgotten Harvest
	Serves Wayne, Oakland, and Macomb Counties. Contact Forgotten Harvest to learn about its nutritious food service to 250 agencies or to become a food donor.
<b>Address</b>	21800 Greenfield Rd., Oak Park, MI 48237
<b>Phone</b>	1-248-967-1500
<b>Website</b>	<a href="http://www.forgottenharvest.org">www.forgottenharvest.org</a>

<b>Administrator</b>	Gleaners Community Food Bank of Southeastern Michigan
	Gleaners Community Food Bank's mission is to turn surplus food, which otherwise would go to waste, into millions of nutritious meals for hungry people in southeastern Michigan.
<b>Address</b>	2131 Beaufait, Detroit, MI 48207
<b>Phone</b>	1-866-453-2637
<b>Website</b>	<a href="http://www.gcfb.org">http://www.gcfb.org</a>

<b>Administrator</b>	Hope Center
<b>Description</b>	Emergency groceries are distributed by appointment only on Wednesday from 1p.m. - 4p.m., Friday from 9a.m. – 12p.m., and Saturday from 10a.m. – 12 p.m. A household is eligible to receive groceries only once a month. You must bring picture I.D. to receive your food order.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/food.htm">http://www.thehopeclinic.org/services/food.htm</a>

<b>Administrator</b>	Neighborhood Service Organization (NSO)
<b>Description</b>	NSO, along with the Detroit Police Department, the City of Detroit Department of Health and Wellness Promotion's Bureau of Substance Abuse, Prevention, Treatment and Recovery and the Detroit-Wayne County Community Mental Health Agency assist the homeless in Detroit's central business district.
<b>Address</b>	220 Bagley, Suite 1200, Detroit, MI 48226
<b>Phone</b>	1-313-961-4890
<b>Website</b>	<a href="http://www.nso-mi.org">http://www.nso-mi.org</a>

<b>Administrator</b>	PantryNet.org
<b>Description</b>	PantryNet.org is a service of Gleaners Community Food Bank of Southeastern Michigan that helps individuals locate a food pantry near them.
<b>Website</b>	<a href="http://pantrynet.org/ZipCalc.asp">http://pantrynet.org/ZipCalc.asp</a>

<b>Administrator</b>	Salvation Army
<b>Description</b>	Services include food, clothing, and furniture, as well as referrals and temporary shelter. Qualified individuals receive services for free. Serves Washtenaw and Wayne Counties. Open Monday through Saturday, 9:00 a.m. through 7:00 p.m.
<b>Address</b>	5875 Middlebelt, Romulus, MI 48174
<b>Phone</b>	To schedule an appointment: 1-734-467-5849
<b>Website</b>	<a href="http://romulus.satruck.org/">http://romulus.satruck.org/</a>

<b>Administrator</b>	Ypsilanti Salvation Army and Hope Clinic
<b>Description</b>	Free meals are served by the Hope Clinic on Saturdays and Sundays from 4:00 – 5:00 p.m. No I.D. or proof of income required; diners sign in to receive their meal.
<b>Address</b>	518 Harriet St., Ypsilanti, Michigan
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/food.htm">http://www.thehopeclinic.org/services/food.htm</a>

## Home Repairs

<b>Administrator</b>	Michigan Department of Human Services (DHS)
<b>Description</b>	State Emergency Relief (SER) assists with home repairs to correct unsafe conditions and restore essential services. Eligible home repairs may include repair or replacement of a non-functioning furnace, hot water heaters or septic systems. Repairs are available with a lifetime maximum of \$4000 per family group. Home repair payments are made only if the repair is essential to remove a direct threat to health or safety or is required by law or a mobile home park regulation. The repair(s) must restore the home to a safe, livable condition.
<b>Eligibility</b>	Individual requesting is the owner or purchaser of the home, or holds a life estate or life lease on the home with the responsibility for home repairs; the home is the individual's permanent, usual residence; the home is not listed for sale; the home is not in jeopardy of loss, and the ongoing cost of maintaining the home is affordable to the individual (Total housing costs cannot exceed 75% of the group's net income). Contact your local DHS County Office to determine eligibility.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-15411--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-15411--,00.html</a>

## Job Search Assistance

<b>Administrator</b>	Federal Trade Commission – Job Scam Checklist
<b>Description</b>	The Federal Trade Commission (FTC) offers a checklist to help you determine whether a job-hunting firm is legitimate or not.
<b>Website</b>	<a href="http://www.ftc.gov/bcp/edu/microsites/moneymatters/jobs-hunting-scams.shtml">http://www.ftc.gov/bcp/edu/microsites/moneymatters/jobs-hunting-scams.shtml</a>

<b>Administrator</b>	U.S. Department of Labor
<b>Description</b>	Career OneStop offers great job seeker tools, resume and interview tips, and a guide for conducting a job search. There is also a tool to locate a one-stop career center near you.
<b>Phone</b>	1-877-US2-JOBS (1-877-872-5627)
<b>Website</b>	<a href="http://www.careeronestop.org">http://www.careeronestop.org</a>

<b>Administrator</b>	The Ann Arbor Center for Independent Living (AACIL)
<b>Description</b>	AACIL offers expert advice, job search workshops, and assistance navigating the job market. They also work with skilled and talented job-seekers who have a disability. Career workshops are held regularly.
<b>Address</b>	3941 Research Park Drive, Ann Arbor, MI 48108
<b>Phone</b>	1-734-971-0277 x 21
<b>Email/Website</b>	<a href="mailto:stephanie@aacil.org">stephanie@aacil.org</a> / <a href="http://www.annarborcil.org/">http://www.annarborcil.org/</a>

<b>Administrator</b>	Career Know-How.com
<b>Description</b>	This comprehensive website offers interviewing tips and strategies, a resume tool kit and a job bank.
<b>Website</b>	<a href="http://www.careerknowhow.com">http://www.careerknowhow.com</a>

<b>Administrator</b>	Dress for Success – Ypsilanti
<b>Description</b>	Provides disadvantaged women with professional attire, a network of support and career development tools to help women succeed.
<b>Address</b>	5361 McAuley Dr., Suite 1125, Ypsilanti, MI 48198
<b>Phone</b>	1-734-712-0517
<b>Email/Website</b>	<a href="http://www.dressforsuccess.org/affiliate.aspx?pageid=1&amp;sisid=41">http://www.dressforsuccess.org/affiliate.aspx?pageid=1&amp;sisid=41</a>

<b>Administrator</b>	Engineering Society of Detroit (ESD) Job Bank
<b>Description</b>	The ESD Job Bank is an electronic resource for employers and recruiters, as well as job seekers. Users must create an account to access the database.
<b>Website</b>	<a href="http://careers.esd.org/">http://careers.esd.org/</a>

<b>Administrator</b>	Jackets for Jobs, Inc.
<b>Description</b>	Jacket for Jobs, a MichiganWorks! affiliate, provides professional business clothing at no charge for economically disadvantaged individuals in Metro Detroit.
<b>Address</b>	5555 Conner, Suite 2097, Detroit, MI 48213
<b>Phone</b>	1-313-579-9160
<b>Website</b>	<a href="http://www.jacketsforjobs.org/">http://www.jacketsforjobs.org/</a>

<b>Administrator</b>	LocalCareers.com Network
<b>Description</b>	MichiganJobs.com is local employment website for job seekers and employers including a job and resume database, career e-mail notifiers, and a continuing education guide.
<b>Website</b>	<a href="http://michigan.jobing.com/">http://michigan.jobing.com/</a>

<b>Administrator</b>	Michigan eLibrary (MeL)
<b>Description</b>	MeL is Michigan's online library and available to every Michigan resident via the Internet. Under MeL's Business and Jobs Gateway workers can find information about new careers, filing for unemployment benefits, job postings, and how to help or grow a business, among other things. MeL's LearningExpress Library database also has practice tests and tutorials for college or different career fields, as well as courses on the job search including resume/cover letter writing, interviewing, networking, etc. Users can also find links to various job search web sites.
<b>Website</b>	<a href="http://mel.org/index.php?P=SPT--BrowseResourcesBusiness&amp;ParentId=832">http://mel.org/index.php?P=SPT--BrowseResourcesBusiness&amp;ParentId=832</a>

<b>Administrator</b>	Pure Michigan Talent Connect
<b>Description</b>	The Portal allows you to search for job openings, information on careers, and financial aid opportunities for school and job training.
<b>Website</b>	<a href="http://www.mitalent.org/">http://www.mitalent.org/</a>

<b>Administrator</b>	MichiganJobsite.com – MI Job Finder
<b>Description</b>	MichiganJobsite.com is a community for professionals seeking career opportunities in the state of Michigan. They work with employers to post new jobs in Michigan and provide tools, including job alerts and resume distribution services, to increase your exposure. You can even take advantage of their many articles and resources to support your career advancement.
<b>Website</b>	<a href="http://www.michiganjobsite.com/">http://www.michiganjobsite.com/</a>

<b>Administrator</b>	Resume-Help.org
<b>Description</b>	The mission of Resume-Help.org is to assist job seekers in their job search by producing and distributing a winning resume and cover letter. Their team of experts has also included tips for interviewing and online tools to help find the perfect job.
<b>Website</b>	<a href="http://www.resume-help.org">http://www.resume-help.org</a>

<b>Administrator</b>	Wayne-Metropolitan Community Action Agency Employment & Training Program
<b>Description</b>	Services include: pre-employability skills training, resume development, establishment of references, updated information regarding job search/follow-up techniques, counseling regarding necessary “soft skills,” job leads, access to internet, e-mail service, fax, copier and mailing service, bus tickets and gas money available where applicable, complete job search and career planning resources. Support Services are individualized and may include: uniforms/clothing for work, tools/supplies for work or training, auto repair, bus pass, driver’s license restoration, certifications/licensure, text books, and other vocational needs.
<b>Address</b>	2121 Biddle, Suite 102, Wyandotte, MI 48192
<b>Phone</b>	1-734-284-6999
<b>Website</b>	<a href="http://www.waynemetro.org/EmploymentAssistance.html">http://www.waynemetro.org/EmploymentAssistance.html</a>

### Transportation Assistance

<b>Administrator</b>	Charity Motors
<b>Description</b>	Charity Motors helps low income individuals purchase a vehicle of their own. For pre-qualified individuals at Detroit car lots, Charity Motors discounts vehicles up to 50 percent off their fair market value. Retail sales are offered Mon. through Fri. from 9:00 a.m. to 5:00 p.m. and a weekly auction every Sat. at noon.
<b>Address</b>	10431 Grand River Ave., Detroit, MI 48204
<b>Phone</b>	1-888-908-CARS
<b>Website</b>	<a href="http://www.charitymotors.org/index.php">http://www.charitymotors.org/index.php</a>

<b>Administrator</b>	MichiVan VanPool and Commuter Services
<b>Description</b>	MichiVan connects people to commute together on a regular basis. Riders share a fee that covers the vanpool share, the cost of the vehicle, maintenance, registration and insurance. Riders usually meet at a designated pick-up location like a shopping center parking lot or a Park-and-Ride location. Vanpoolers are also eligible to receive federal tax incentives for vanpooling and the State of Michigan provides subsidies to both new and existing groups as additional incentives to vanpool.
<b>Phone</b>	1-800-VAN-RIDE
<b>Website</b>	<a href="http://www.michivan.com">http://www.michivan.com</a>

<b>Administrator</b>	MIRideShare
<b>Description</b>	Michigan Rideshare provides a free and easy way for commuters over the age 18 working in Southeast Michigan to find carpool, vanpool and bike partners. Commutes should fall within Livingston, Macomb, Monroe, Oakland, St. Clair, Washtenaw, and Wayne Counties. If you commute to a location outside of these counties, contact the local RideShare office for that area.
<b>Email</b>	Livingston, Macomb, Monroe, Oakland, St. Clair, Wayne: <a href="mailto:rideshare@semcog.org">rideshare@semcog.org</a> Washtenaw: <a href="mailto:rideshare@theride.org">rideshare@theride.org</a>
<b>Website</b>	<a href="https://mirideshare.org/en-US/">https://mirideshare.org/en-US/</a>

<b>Administrator</b>	SMART Bus Connector
<b>Description</b>	The Connector is a curb-to-curb service you may use to travel anywhere within designated service areas. Connector service operates, Monday – Friday 6a.m. – 6p.m. in Allen Park, Dearborn, Dearborn Heights, Ecorse, Hamtramck, Highland Park, Lincoln Park, Melvindale, River Rouge, and Taylor. Rides are available on a first come, first served basis and reservations are required. A six day notice is recommended for medical appointments and a two day notice for other destinations. All reservations must be received by 4 p.m. one day before service is needed.
<b>Address</b>	Administrative Office, Buhl Bldg. 535 Griswold St. Suite 600, Detroit, MI 48226
<b>Phone</b>	1-866-962-5515
<b>Website</b>	<a href="http://www.smartbus.org/riderguide/smartservices/connector/Pages/default.aspx">http://www.smartbus.org/riderguide/smartservices/connector/Pages/default.aspx</a>

### Utility Assistance

<b>Administrator</b>	AT&T Michigan Lifeline
<b>Description</b>	AT&T Michigan offers a telephone assistance program to make basic phone service more affordable to eligible customers. Benefits include 50 percent discount on line connection, monthly discount on basic service over \$10.00, and a waiver of deposit for local service. Optional benefits include toll restriction at no charge, blocking of 900/976 numbers, additional lines, caller ID, and call waiting.
<b>Eligibility</b>	To qualify for Lifeline you must participate in one of the qualifying programs or your income must be at or below 150 percent of the federal poverty level. Qualifying programs include: Food Stamps, Medicaid, Supplemental Security Income (SSI), Family Independence Program (FIP, also known as TANF), Low-income Home Energy Assistance Program (LIHEAP), National School Lunch – Free Lunch Program, or Federal Public Housing/Section 8.
<b>Phone</b>	1-800-621-8650
<b>Website</b>	Application: <a href="http://www.att.com/Common/images/Lifeline/LifelineMI.pdf">http://www.att.com/Common/images/Lifeline/LifelineMI.pdf</a>

<b>Administrator</b>	DTE Energy
<b>Description</b>	DTE Energy offers several programs to help pay for their customers' energy bills. Programs for low-income customers include: an earned income tax credit, a home heating credit, a residential income assistance credit, weatherization assistance, assistance through the heat and warmth fund, a state emergency relief program, and a winter protection plan.
<b>Phone</b>	1-800-477-4747
<b>Website</b>	<a href="http://www.dteenergy.com/residentialCustomers/billingPayment/paymentPrograms/payAssistance.html">http://www.dteenergy.com/residentialCustomers/billingPayment/paymentPrograms/payAssistance.html</a>

<b>Administrator</b>	Michigan Home Heating Credit (HHC)
<b>Description</b>	HHC is designed to assist low income families living in Michigan with the cost of heating their homes. The HHC is federally funded through the Low Income Home Energy Assistance Program (LIHEAP), U.S. Department of Health and Human Services. The Michigan Department of Treasury is responsible for processing the Home Heating Credit claim and issues payments.
<b>Eligibility</b>	To be eligible, your household income level must fall within designated limits, your home must be in Michigan, it must be where you maintain a permanent residence, and you must rent or own your home.
<b>Phone</b>	1-800-292-9555
<b>Website</b>	<a href="http://www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html">http://www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html</a>

<b>Administrator</b>	Michigan Department of Human Services (DHS) State Emergency Relief
<b>Description</b>	Financial assistance may be provided to low-income households who meet eligibility requirements when heating or electric service has been or will be shut off. Payments may include the amount needed to restore or continue the service for at least 30 days. Also, services may include payment of necessary charges to deliver a 30-day supply of a deliverable fuel. Required payments are established amounts that DHS expects families to spend on their energy bill. Households are expected to make required payments for all utilities and shelter expenses before receiving any State Emergency Relief (SER) assistance.
<b>Eligibility</b>	To be eligible for energy service assistance, an SER group must make all energy required payments for both primary and secondary fuel sources toward their energy service bills. The energy required payment period is the six-month period prior to the month the group applies. Contact your DHS County Office for information regarding your eligibility.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18243--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18243--,00.html</a>

<b>Administrator</b>	Michigan Energy Assistance Directory
<b>Description</b>	Developed by the Coalition to Keep Michigan Warm, the directory provides information on private and public programs that offer energy assistance, and a county by county listing of utilities, programs and resources available.
<b>Website</b>	<a href="http://www.dleg.state.mi.us/mpsc/winterwise/energy_assistance.htm">http://www.dleg.state.mi.us/mpsc/winterwise/energy_assistance.htm</a>

<b>Administrator</b>	The Heat and Warmth Fund (THAW)
<b>Description</b>	THAW is an independent non-profit agency that provides low-income individuals and families with emergency energy assistance.
<b>Eligibility</b>	Recipients of THAW assistance include the elderly, unemployed, underemployed and disabled individuals who found themselves in temporary crisis. THAW programs are open to eligible Michigan residents.
<b>Address</b>	607 Shelby Street, Suite 400, Detroit, MI 48226
<b>Phone</b>	1-800-866-8429 or 1-313-226-9465
<b>Website</b>	<a href="http://www.thawfund.org/">http://www.thawfund.org/</a>

### Weatherization Assistance

<b>Administrator</b>	Downriver Community Conference Weatherization Program
<b>Description</b>	Downriver Community Conference's Weatherization Program is a free energy program provided by the Department of Energy (DOE), and the State of Michigan, (DHS), servicing 19 Downriver communities. In order to qualify for this program you must meet certain income eligibility requirements. Services provided include: insulation of attic, walls, floors; smoke detectors; dryer vents; weather-stripping doors; caulking; glass pane replacement; and testing of furnaces and other gas appliances.
<b>Address</b>	15100 Northline Rd., Suite 179, Southgate, MI 48195
<b>Phone</b>	1-734-362-7053 or 1-734-362-7027
<b>Website</b>	<a href="http://www.dccwf.org/weather.php">http://www.dccwf.org/weather.php</a>

<b>Administrator</b>	Michigan's Weatherization Assistance Program
<b>Description</b>	Michigan's Weatherization Assistance Program (WAP) is a federally funded, low-income residential energy conservation program. The program provides free home energy conservation services to low-income Michigan homeowners and renters. Services include: wall insulation, attic insulation and ventilation, foundation insulation, air leakage reduction, smoke detectors, and dryer venting. A trained inspector will assess eligible dwellings for energy conservation needs. A typical inspection will include blower door testing for air leakage, combustion appliance testing for safety and efficiency, and a health and safety inspection. A computerized audit is the basis for determining which measures are most cost effective for each individual dwelling.
<b>Eligibility</b>	Eligibility is based on household income being at or below 200 percent of the federal poverty guidelines. Recipients of the Family Independence Program (FIP) administered by the Department of Human Services (DHS) or those who receive Supplemental Security Income (SSI) automatically qualify for this no-cost program. Only local weatherization operators can make eligibility determinations for this program due to many variables.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.mcaaa.org/energy-efficiency-programs/weatherization-assistance-program">http://www.mcaaa.org/energy-efficiency-programs/weatherization-assistance-program</a>

## *Housing, Financial, and Legal Counseling*

### Housing Assistance

<b>Administrator</b>	MSHDA Home Ownership Program
<b>Description</b>	The MSHDA Home Ownership Program is a home purchase and retention program authorized by the State of Michigan to use federal dollars to increase home ownership opportunities for low to moderate income families. Services offered through the program can include down payment assistance, financial literacy training, credit repair counseling and home inspections.
<b>Address</b>	2121 Biddle Wyandotte, MI 48192
<b>Phone</b>	Sylvia Garrasi, Case Manager, 1-734-284-6999 x 204 Danielle Bills, FSS Program Manager, 1-734- 284-6999 x 202
<b>Website</b>	<a href="http://www.waynemetro.org/FinancialManagement.html">http://www.waynemetro.org/FinancialManagement.html</a>

<b>Administrator</b>	Michigan Department of Human Services (DHS) Relocation Assistance
<b>Description</b>	Relocation assistance may include providing money for rent, security deposits, and moving expenses for individuals and families. Assistance is provided on the condition that the housing must be affordable (Total housing costs cannot exceed 75 percent of the group's net income). The group must have good cause for non-payment during the last six months, regardless of the reason they are in need.
<b>Eligibility</b>	Relocation services are available if the group is homeless, living in a shelter, a car, or on the street; the group is living temporarily with other persons following a fire or natural disaster that occurred not more than 60 days before the date the group files an application for State Emergency Relief (SER); the group is living with other persons to escape a domestic violence situation; a court summons, order or judgment was issued which will result in the SER group's becoming homeless; the group needs adequate housing to avoid a foster care placement or before a child or children can come home from foster care; a DHS services worker or DHS specialist, with supervisory approval, determines if the family must be relocated from unsafe housing or for the protection of the children; and the group receives final written notice to vacate condemned housing from a local public agency authorized to issue such an order.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18244--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18244--,00.html</a>

<b>Administrator</b>	Michigan State Housing Development Authority's (MSHDA) Family Self-Sufficiency (FSS) Program, Wayne Metro CAA
<b>Description</b>	Through the FSS Program, MSHDA provides housing assistance, an interest-bearing escrow account, and the general coordination of the FSS program. Program participants pay a portion of the housing costs relative to their income and MSHDA subsidizes the balance. When the family's income increases, the family pays more money monthly for rent.
<b>Address</b>	2121 Biddle St. Wyandotte, MI 48192
<b>Phone</b>	Sylvia Garrasi, FSS Resource Coordinator, 1-734-284-6999 x 204 Dannielle Bills, FSS Program Manager, 1-734-284-6999 x 202
<b>Website</b>	<a href="http://www.waynemetro.org/FSSProgram.html">http://www.waynemetro.org/FSSProgram.html</a>

### Home Ownership Services

<b>Administrator</b>	Michigan Department of Human Services (DHS) Home Ownership Services
<b>Description</b>	Home Ownership Services may help prevent loss of a home, providing services such as house payments (mortgage or land contract payments), including principal, interest, legal fees and escrow for taxes and insurance; property taxes and fees; mobile home lot rent for owners or purchasers of mobile homes; and insurance coverage required by a mortgage or land contract. The lifetime Home Ownership Services maximum is \$2000. Home Ownership Services cannot be approved if the emergency was client-caused. A client-caused emergency is when an individual fails to pay required payments for the six-month period prior to the month of application. Good cause may exist (except for property taxes) as a basis for an applicant's failure to prevent an emergency. The total amount of taxes past due for all years does not exceed \$2,000.
<b>Eligibility</b>	Contact your DHS County Office for information regarding your eligibility.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18245--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18245--,00.html</a>

### Wayne County Free Housing and Foreclosure Counseling (State or Federally Approved)

<b>Administrator</b>	Detroit Non-Profit Housing Corporation
<b>Phone</b>	1-313-972-1111

<b>Administrator</b>	GreenPath Debt Solutions
<b>Phone</b>	1-800-550-1961

<b>Administrator</b>	Michigan Foreclosure Prevention Project
<b>Website</b>	<a href="http://miforeclosure.mplp.org/">http://miforeclosure.mplp.org/</a>

<b>Administrator</b>	Mission of Peace
<b>Phone</b>	1-810-232-0104

<b>Administrator</b>	MSHDA's Foreclosure Prevention Program
<b>Website</b>	<a href="http://www.michigan.gov/mshda/0,4641,7-141-45866_62889_47905-177801--,00.html">http://www.michigan.gov/mshda/0,4641,7-141-45866_62889_47905-177801--,00.html</a>

<b>Administrator</b>	Southwest Housing Solutions
<b>Phone</b>	1-313-841-3727

<b>Administrator</b>	United Community Housing Coalition
<b>Phone</b>	1-313-963-3310

### Washtenaw County Free Housing and Foreclosure Counseling (State or Federally Approved)

<b>Administrator</b>	GreenPath Debt Solutions
<b>Phone</b>	1-888-860-4167

<b>Administrator</b>	Michigan Foreclosure Prevention Project
<b>Website</b>	<a href="http://miforeclosure.mplp.org/home">http://miforeclosure.mplp.org/home</a>

<b>Administrator</b>	Michigan Tenant Counseling Program
<b>Website</b>	<a href="http://www.michigantenants.org/getting-help-in-washtenaw-county">http://www.michigantenants.org/getting-help-in-washtenaw-county</a>

<b>Administrator</b>	MSU Extension Program
<b>Website</b>	<a href="http://msue.anr.msu.edu/">http://msue.anr.msu.edu/</a>

### Wayne County Free Legal Counseling

<b>Administrator</b>	Michigan Community Resources
<b>Description</b>	Michigan Community Resources, with the assistance of private attorneys, provides pro bono legal representation to Michigan nonprofit organizations that are working with disadvantaged communities and individuals and are unable to pay for traditional legal services.
<b>Address</b>	615 Griswold, Suite 1805, Detroit, MI 48226
<b>Phone</b>	1-313-962-3171; <a href="mailto:info@mi-community.org">info@mi-community.org</a>
<b>Website</b>	<a href="http://www.clonline.org/">http://www.clonline.org/</a>

<b>Administrator</b>	Legal Aid and Defender Association Foreclosure Line
<b>Phone</b>	1-313-967-5555

<b>Administrator</b>	Neighborhood Legal Services
<b>Phone</b>	1-313-964-1975

### Washtenaw County Free Legal Counseling

<b>Administrator</b>	Legal Services of South Central Michigan
<b>Phone</b>	1-734-665-6181

<b>Administrator</b>	Michigan Poverty Law Center
<b>Phone</b>	1-734-998-6100

### Michigan \$AVE\$ Individual Development Account Program

<b>Administrator</b>	Wayne Metro's Center for Financial Asset Development
<b>Description</b>	The Michigan \$AVE\$ Individual Development Account Program is a statewide program that helps people with limited income to save money and build financial assets. The program matches client savings by offering them the opportunity to purchase a home, start or expand a small business, or pursue higher education. Services include: an educational Financial Planning program that helps you manage your money, develop a personal savings and budget plan, manage and repair your credit, and avoid predatory lending. Funds saved in your IDA account are matched to help you save for a home. For every dollar you save, IDA will match \$3.00. For those interested in starting a business, every \$1 you save in your account is matched up to \$2.00.
<b>Eligibility</b>	To be eligible, the participant must be employed, and must have been employed for the past 12 months. The Michigan \$AVE\$ IDA Program is designed to help families with children who are willing to commit to saving money every month for at least 6 months. IDA clients must also be willing to address their credit issues, complete training on homeownership or/micro-business development and financial planning.
<b>Address</b>	Wayne Metro CAA Main Office: 2121 Biddle, Suite 102, Wyandotte, MI 48192
<b>Phone</b>	Miryam Lulion, Assets Program Coordinator, 1-734-284-6999
<b>Website</b>	<a href="http://www.waynemetro.org/IDA.html">http://www.waynemetro.org/IDA.html</a>

## *Public Libraries*

### Wayne County Public Libraries

<b>Administrator</b>	Bryant Branch Library
<b>Description</b>	Internet access (free with library card, \$2 for an all-day pass without card), and free wireless access are available
<b>Hours</b>	Mon, Tues 12:30p-8:30p; Wed 10:30a-5:30p; Thurs, Sat, 12:30p-5:30p, Fri Closed
<b>Address</b>	22100 Michigan Avenue, Dearborn, MI 48124
<b>Phone</b>	1-313-943-4091
<b>Website</b>	<a href="http://dearbornlibrary.org">http://dearbornlibrary.org</a>

<b>Administrator</b>	Caroline Kennedy Library
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon-Thurs 10a-9p; Fri, Sat, 10a-5p; Sun, 12p-5p
<b>Address</b>	24590 George St., Dearborn Heights, MI 48127
<b>Phone</b>	1-313-791-3800
<b>Website</b>	<a href="http://www.ci.dearborn-heights.mi.us/Lib.cfm">http://www.ci.dearborn-heights.mi.us/Lib.cfm</a>

<b>Administrator</b>	Flat Rock Public Library
<b>Description</b>	Internet access (with library card), wireless access (with library card)
<b>Hours</b>	Tues, Weds, 10a-8p; Thurs-Sat, 12p-5p
<b>Address</b>	25200 Gibraltar Road, Flat Rock, MI, 48134
<b>Phone/E-mail</b>	1-734-782-2430; <a href="mailto:mulder@frlib.org">mulder@frlib.org</a>
<b>Website</b>	<a href="http://www.frlib.org">http://www.frlib.org</a>

<b>Administrator</b>	John F. Kennedy Library
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon-Thurs, 12p-8p, Fri, 12p-5p, Sat, 12p-5p, Sun Closed
<b>Address</b>	24602 Van Born Road, Dearborn Heights, MI 48125
<b>Phone/E-mail</b>	1-313-791-6050; <a href="mailto:mwrona@ci.dearborn-heights.mi.us">mwrona@ci.dearborn-heights.mi.us</a>
<b>Website</b>	<a href="http://www.ci.dearborn-heights.mi.us/Lib.cfm">http://www.ci.dearborn-heights.mi.us/Lib.cfm</a>

<b>Administrator</b>	Leanna Hicks Library of Inkster	
<b>Description</b>	Internet access is available (with library card)	
<b>Hours</b>	<b>Winter</b>	Mon, 10a-8p Tues-Thurs, 12p-5p Fri and Sun, Closed Sat, 10a-4p
	<b>Summer</b>	Mon-Thurs, 12p-8p Fri-Sun, Closed
<b>Address</b>	2005 Inkster Rd., Inkster, MI 48141	
<b>Phone/E-mail</b>	1-313-563-2822; <a href="mailto:sstreet@tln.lib.mi.us">sstreet@tln.lib.mi.us</a>	
<b>Website</b>	<a href="http://www.inkster.lib.mi.us">http://www.inkster.lib.mi.us</a>	

<b>Administrator</b>	Esper Branch Library
<b>Description</b>	Internet access (with card) and wireless access (with card) are available
<b>Hours</b>	Mon, Tues, 12:30p-8:30p; Wed, 10:30a-5:30p; Thurs, Fri, 12:30p-5:30p
<b>Address</b>	12929 West Warren, Dearborn, MI 48126
<b>Phone</b>	1-313-943-4096
<b>Website</b>	<a href="http://dearbornlibrary.org/">http://dearbornlibrary.org/</a>

<b>Administrator</b>	Taylor Community Library
<b>Description</b>	Internet access (no library card necessary) and wireless access (no library card necessary) are available
<b>Hours</b>	Mon-Thurs 10a-8p; Fri, Sat, 10a-5p; Sun: Oct-May, 1p-5p; June-Sept, Closed
<b>Address</b>	12303 Pardee Road, Taylor, MI 48180
<b>Phone/E-mail</b>	1-734-287-4840; <a href="mailto:tpowers@taylor.loib.us">tpowers@taylor.loib.us</a>
<b>Website</b>	<a href="http://www.taylor.lib.mi.us">http://www.taylor.lib.mi.us</a>

### Washtenaw County Public Libraries

<b>Administrator</b>	Ann Arbor District Downtown Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	343 South Fifth Ave., Ann Arbor, MI 48104
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org/aboutus/downtown">http://www.aadl.org/aboutus/downtown</a>

<b>Administrator</b>	Malletts Creek Branch Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	3090 East Eisenhower Parkway, Ann Arbor, MI 48104
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org/aboutus/mallettscreek">http://www.aadl.org/aboutus/mallettscreek</a>

<b>Administrator</b>	Pittsfield Branch Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	2359 Oak Valley Drive, Ann Arbor, MI 48103-8943
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org/aboutus/pittsfieldbranch">http://www.aadl.org/aboutus/pittsfieldbranch</a>

<b>Administrator</b>	Superior Township Library
<b>Description</b>	Internet access is available
<b>Hours</b>	Mon, 12p-8p; Tues, 10a-6p; Weds, Thurs, 4p-8p; Sat, 10a-6p
<b>Address</b>	8795 MacArthur Blvd., Superior Township, MI 48198
<b>Phone</b>	1-734-482-4110 ext. 1391
<b>Website</b>	<a href="http://www.ypsilibrary.org/locations/ydl-superior">http://www.ypsilibrary.org/locations/ydl-superior</a>

<b>Administrator</b>	Saline Public Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), other services are available (see website or call for more information)
<b>Hours</b>	Mon-Thurs, 9a-9p; Fri, Sat, 10a-5p; Sun 1p-5p
<b>Address</b>	555 N. Maple Rd Saline, MI 48176
<b>Phone</b>	1-734-429-5450
<b>Website</b>	<a href="http://saline.lib.mi.us/index.html">http://saline.lib.mi.us/index.html</a>

<b>Administrator</b>	Traverwood Branch
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	3333 Traverwood Drive, Ann Arbor, MI 48105
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org/aboutus/traverwoodbranch">http://www.aadl.org/aboutus/traverwoodbranch</a>

<b>Administrator</b>	West Branch Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	2503 Jackson Avenue, Ann Arbor, MI 48103-3818
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org/aboutus/westbranch">http://www.aadl.org/aboutus/westbranch</a>

<b>Administrator</b>	Ypsilanti District Library – Michigan Avenue Branch
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon-Thurs, 9a-9p; Fri, Sat, 10a-6p; Sun, Closed
<b>Address</b>	229 West Michigan Avenue, Ypsilanti, MI 48197-5440
<b>Phone</b>	1-734-482-4110
<b>Website</b>	<a href="http://www.ypsilibrary.org/locations/ydl-michigan">http://www.ypsilibrary.org/locations/ydl-michigan</a>

<b>Administrator</b>	Ypsilanti District Library – Whittaker Branch
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon-Thurs, 9a-9p; Fri, Sat, 10a-6p; Sun, 1p-5p
<b>Address</b>	5577 Whittaker Road, Ypsilanti, MI 48197-9752
<b>Phone</b>	1-734-482-4110
<b>Website</b>	<a href="http://www.ypsilibrary.org/locations/ydl-whittaker">http://www.ypsilibrary.org/locations/ydl-whittaker</a>

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